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# *S & J Abbott Ceramics Plus*

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## Our Terms and Conditions

### **In Brief**

We regularly send items all over the world. Packing is in-house and to a professional standard.

Please note that delivery costs are not included in the purchase price but quotations are given.

### **In Detail**

#### **How to buy items from this site and our online policy**

To purchase any of our goods displayed on the site please contact us by email quoting the item stock number and your choice of payment method from the options below.

We prefer PayPal for online purchases.

We endeavour to keep sales from the site updated and will confirm the status of stock and invoice accordingly. No refunds will be made for overpayment by overseas customers.

#### **Payment may be made using**

- iZettle Invoice (Preferred method of payment)
- PayPal
- A cheque drawn on a UK Bank in £ Sterling
- Bank Transfer

Revised 12<sup>th</sup> February 2018

## **Condition of items**

We endeavour to describe our goods accurately; a condition report will be provided with the invoice.

## **Shipping**

We ensure that packing and delivery is of the highest professional standard. Appropriate packing, double box, is used. A carrier will be used who has proved reliable for the destination from previous deliveries. A quotation will be given for at least two carriers for the customer to make the final decision.

## **Collection**

Items can be delivered in the South of England by arrangement.

We can take items to Fairs for collection.

## **Returns**

In the rare event of the client wishing to return the goods we will provide a refund provided that the goods are returned in the same condition as purchased and the request is made within three days of delivery (excluding shipping/insurance costs) and returned to us within seven days from the date of contact requesting return.